

Important Notice: Compatibility issue between iOS11 and AppRadio Mode

September 19th 2017

Dear Valued Pioneer Customer:

With the release of the new iOS 11 mobile operating system by Apple, Pioneer has discovered a compatibility with AppRadio Mode on certain Pioneer products.

If you connect an iPhone® or 5th or 6th generation iPod touch® device that has been updated to iOS 11 and launch AppRadio Mode, you may experience a blank screen or other display malfunctions that disables the AppRadio Mode feature.

To maintain compatibility with AppRadio Mode, please continue using iOS 10 or older with your iPhone or iPod touch. Pioneer is working to resolve the issue as quickly as possible and will update this notice once firmware updates for the products are available. For further information, including affected Pioneer products, see below.

Launch date	Model name	Region
May-2011	SPH-DA01	European Model
Feb-2012	SPH-DA02	European Model
Feb-2012	SPH-DA100	European Model
May-2013	SPH-DA110	European Model
Jul-2014	SPH-DA120	European Model
Aug-2017	SPH-DA230DAB	European Model
Jan-2012	AVH-P8400BT	Russian model
Sep-2012	AVH-X1500DVD	European Model
Sep-2012	AVH-X1500DVD	Russian model
Sep-2013	AVH-X1600DVD	European Model
Sep-2013	AVH-X1600DVD	Russian model
Sep-2012	AVH-X2500BT	European Model
Sep-2012	AVH-X2500BT	Russian model
Sep-2012	AVH-X3500DAB	European Model
Sep-2012	AVH-X4500DVD	Russian model
Sep-2013	AVH-X4600DVD	Russian model
Sep-2012	AVH-X5500BT	European Model
Feb-2013	AVH-X7500BT	European Model
Feb-2013	AVH-X7500BT	Russian model
Jan-2013	AVH-X8500BT	European Model
Jan-2013	AVH-X8500BT	Russian model
Jan-2014	AVH-X8600BT	European Model
Jan-2014	AVH-X8600BT	Russian model
Jan-2015	AVH-X8700BT	European Model
Jan-2015	AVH-X8700BT	Russian model
Jan-2016	AVH-X8800BT	European Model
Jan-2016	AVH-X8800BT	Russian model
Sep-2014	AVH-X1700DVD	Russian model
Sep-2014	AVH-X2700BT	European Model
Oct-2015	AVH-X2800BT	European Model
Sep-2014	AVH-X3700DAB	European Model
Oct-2015	AVH-X3800DAB	European Model
Sep-2014	AVH-X4700DVD	Russian model
Oct-2015	AVH-X4800DVD	Russian model
Sep-2016	AVH-X390BT	European Model
Sep-2016	AVH-X490DAB	European Model
Sep-2014	AVH-X5700BT	Russian model
Sep-2014	AVH-X5700DAB	European Model
Oct-2015	AVH-X5800BT	Russian model
Oct-2015	AVH-X5800DAB	European Model
Sep-2014	AVH-X7700BT	European Model
Sep-2014	AVH-X7700BT	Russian model
Oct-2015	AVH-X7800BT	European Model
Oct-2015	AVH-X7800BT	Russian model
Aug-2017	AVH-Z1000DVD	Russian model
Aug-2017	AVH-Z2000BT	European Model
Aug-2017	AVH-Z3000DAB	European Model
Aug-2017	AVH-Z5000BT	Russian model
Aug-2017	AVH-Z5000DAB	European Model
Aug-2017	AVH-Z7000DAB	European Model

Launch date	Model name	Region
Jun-2009	AVIC-F10BT	European Model
Jun-2009	AVIC-F10BT	Russian model
Mar-2010	AVIC-F20BT	European Model
Mar-2010	AVIC-F20BT	Russian model
Feb-2011	AVIC-F30BT	European Model
Feb-2012	AVIC-F40BT	European Model
Feb-2013	AVIC-F50BT	European Model
Jan-2014	AVIC-F60DAB	European Model
Feb-2015	AVIC-F70DAB	European Model
Feb-2015	AVIC-F77DAB	European Model
Feb-2016	AVIC-F80DAB	European Model
Feb-2016	AVIC-F80DAB-C	European Model
Feb-2012	AVIC-F840BT	European Model
Feb-2013	AVIC-F850BT	European Model
Jan-2014	AVIC-F860BT	European Model
Jan-2014	AVIC-F860BT-C	European Model
Feb-2016	AVIC-F88DAB	European Model
Feb-2010	AVIC-F920BT	European Model
Feb-2011	AVIC-F930BT	European Model
Feb-2011	AVIC-F930BT	Russian model
Feb-2013	AVIC-F950BT	European Model
Feb-2013	AVIC-F950DAB	European Model
Jan-2014	AVIC-F960BT	European Model
Jan-2014	AVIC-F960BT	Russian model
Jan-2014	AVIC-F960BT-C	European Model
Jan-2014	AVIC-F960DAB	European Model
Jan-2014	AVIC-F960DAB-C	European Model
Feb-2015	AVIC-F970BT	European Model
Feb-2015	AVIC-F970BT-C	European Model
Feb-2015	AVIC-F9770BT	European Model
Feb-2015	AVIC-F9770BT-C	European Model
Feb-2015	AVIC-F970DAB	European Model
Feb-2015	AVIC-F970DAB-C	European Model
Feb-2015	AVIC-F9770DAB	European Model
Feb-2015	AVIC-F9770DAB-C	European Model
Feb-2016	AVIC-F980BT	European Model
Feb-2016	AVIC-F980BT-C	European Model
Feb-2016	AVIC-F9880BT	European Model
Feb-2016	AVIC-F9880BT-C	European Model
Feb-2016	AVIC-F980DAB	European Model
Feb-2016	AVIC-F980DAB-C	European Model
Feb-2016	AVIC-F9880DAB	European Model
Feb-2016	AVIC-F9880DAB-C	European Model

Sincerely,

Pioneer.